

PRIVACY POLICY

HOMEcomings MINISTRIES

Effective Date: May 26, 2025

At Homecoming Ministries (“we,” “our,” or “us”), your privacy is important to us. This Privacy Policy explains what personal data we collect, how we use it, how we protect it, and what rights you have under the General Data Protection Regulation (GDPR) and the Dutch Data Protection Act (UAVG).

By visiting our website or using our services, you agree to the terms described in this policy.

1. Who We Are

Homecoming Ministries is a Christian organization committed to personal and communal spiritual growth through teaching, outreach, events, and digital ministry.

Email: info@homecomingministries.com

Website: www.homecomingministries.com

2. What Information We Collect

We may collect the following personal data:

a) Information You Provide to Us

- Name, email address, phone number
- Mailing or billing address (if applicable)
- Communication preferences
- Church affiliation or ministry interests
- Feedback or prayer requests
- Event registration or donation details
- Responses to surveys, contests, or forms

b) Information We Collect Automatically

- IP address and browser type
- Device and operating system information
- Pages visited and time spent on our website
- Cookies and similar tracking technologies (with consent)

We use cookies for technical functionality, analytics, and user preference retention. You can manage cookie settings through your browser.

3. How and Why We Use Your Data

We process personal data for the following purposes:

- To deliver newsletters, updates, or ministry content (with consent)
- To manage registrations for events or courses
- To respond to prayer requests or contact form submissions
- To improve our website and communications
- To fulfill our legal and contractual obligations
- For donation processing and financial administration
- For community safety and operational integrity

4. Legal Bases for Processing

We process data according to the following legal grounds under GDPR and Dutch law:

- Consent – for email subscriptions, surveys, or communications
- Contractual necessity – for events, donations, or services
- Legitimate interest – for improving ministry operations
- Legal obligation – for tax and regulatory compliance

You may withdraw your consent at any time without affecting the lawfulness of prior processing.

5. Where and How Your Data Is Stored

We store data using secure cloud-based infrastructure through Google Workspace, including:

- Google Drive for secure storage
- Google Forms for data collection
- Gmail for communication

Google acts as a GDPR-compliant data processor and participates in the EU-U.S. Data Privacy Framework and Standard Contractual Clauses (SCCs) where applicable.

6. Data Security

We implement strong security measures to protect your personal data, including:

- Encrypted password storage
- Multi-layered authentication (multi-factor verification using unique passwords and telephone confirmation)
- Controlled user access levels
- Secure devices and connections
- Internal data access policies for authorized personnel only

We continually assess our security practices and infrastructure in line with best practices and EU recommendations.

7. How We Share Your Data

We do not sell or rent your personal data. We only share it in these circumstances:

- With trusted third-party service providers, such as IT hosts or mailing platforms, under strict data processing agreements
- With event partners or co-hosts, where applicable and disclosed
- When legally required (e.g., court orders or law enforcement)
- Internally with team members or volunteers under confidentiality agreements

8. International Data Transfers

Some data may be processed outside the EEA if using platforms like Google Workspace. In these cases, we ensure lawful transfer mechanisms, such as:

EU-U.S. Data Privacy Framework
Standard Contractual Clauses (SCCs)

These mechanisms ensure equivalent data protection as required by EU and Dutch law.

9. Your Rights Under GDPR and Dutch Law

You have the following rights regarding your personal data:

- Access – Request a copy of your data
Rectification – Correct inaccurate or incomplete data
- Erasure – Request deletion of your data (“right to be forgotten”)
- Restriction – Limit processing in certain situations
- Objection – Object to data processing for direct marketing or legitimate interest
- Data portability – Receive your data in a usable format
- Withdraw consent – At any time, for activities based on consent
- Complain to the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) – <https://autoriteitpersoonsgegevens.nl>

To exercise any of your rights, contact us at: info@homecomingministries.com

10. Children’s Privacy

We do not knowingly collect data from children under the age of 16 without parental or guardian consent. If you believe a child has submitted personal information without proper authorization, please contact us immediately.

11. Data Retention

We retain personal data only as long as necessary to fulfill the purposes outlined in this policy or to comply with legal obligations (e.g., tax laws for donation records). When no longer required, data is securely deleted or anonymized.

12. Links to Other Websites

Our website may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to review their policies.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect legal or operational changes. Updates will be published on our website with a revised “Effective Date.”

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14. Contact

If you have questions about this policy or your data, please contact:

Homecoming Ministries

Email: info@homecomingministries.com

Website: www.homecomingministries.com